

Nebraska Division of Behavioral Health (DBH)
Statewide Quality Improvement Team (SQIT)

September 4, 2013 / 2:00-4:00 p.m.

DBH/Live Meeting

Meeting Notes

I. Welcome and Attendance

Heather Wood

Heather welcomed everyone to the meeting and introductions were made.

Region 1:	Judie Moorehouse, Laura Richards, Barb Vogel
Region 2:	Kathy Seacrest, Nancy Rippen, Teresa Ward
Region 3:	Ann Tvrdik
Region 4:	Amy Stachura, Amanda Theisen, James Alderman, Tana Godel, Bev Ferguson
Region 5:	Kathleen Hanson, Patrick Kreifels
Region 6:	Stacey Brewer, Dan Jackson
DHHS - Division of Behavioral Health:	Heather Wood, Robert Bussard, Ying Wang, Cody Meyers, Sheri Dawson, Blaine Shaffer, Cynthia Harris, Jan Goracke, Maya Chilese, Susan Adams, Cody Manthei,

II. Review of Agenda & Minutes

Heather Wood

1. Heather reviewed the agenda. The day's focus was on:
 - Consumer Survey Update-Ying Wang
 - Consumer Education-Cynthia Harris
 - Quality Initiatives Updates-Heather Wood
 - Continuous Quality Improvement Program Plan FY13/14-Heather Wood
2. Meeting Notes for the June 5, 2013 SQIT were accepted.

III. Consumer Survey Update

Heather, Ying Wang

1. Data from The Consumer Survey, which was taken from February-June of 2013, has been received from UNMC. We will be running the analysis on this survey from the data received from UNMC. Discussion over the status and different ideas regarding the usage of the data from this survey were discussed. Copies of the brochure explaining the survey are available from the Regions or from Ying at ying.wang@nebraska.gov and on the website at [http://dhhs.ne.gov/behavioral health/Documents/Consumer-Survey-13.pdf](http://dhhs.ne.gov/behavioral%20health/Documents/Consumer-Survey-13.pdf).
2. We will be reviewing the Consumer Survey results during the December 4 SQIT meeting.

IV. Consumer Education

Cynthia Harris

1. The SQIT Handbook has been published. In the front of the Handbook is the Foreword. This will actually continue and be at the end of the book as an Appendix. This will allow the articles in the Foreword to become a living document that can be updated over the years with testimonies from individuals.

V. Continuous Quality Improvement Plan

Heather

1. Annual Goals
It is time to look at the Continuous Quality Improvement Annual Plan: to consider goals for the next FY, to discover what performance indicators will help meet those goals, and determine if there is a need for any QI initiatives to support those goals. Basically, what is the question we want to have answered and what is the priority for our system? Key components for improvement are effectiveness, satisfaction, efficiency, accessibility, cost effectiveness.
2. Performance Measurements
Accessibility is one of the Performance Measures. Heather shared the report template and detailed all of the concepts involved in this measure and discussion followed. Templates for each measure will be created.

VI. Adjournment and Next Meeting

Heather, Group

1. At our next meeting we will be talking about the Consumer Survey and review Performance Measures. If you have questions or thoughts on the Consumer Survey please call these in for discussion at our next SQIT meeting.
2. The next SQIT meeting will be held on December 4, 2013 from 2:00-4:00 pm (CDT).
3. Meeting was adjourned at 4:00 pm. (CDT)